

HAHNENKAMM CHALET LIMITED

A.C.N. 003 590 903

BOOKING TERMS FOR NON – MEMBERS

Hahnenkamm Chalet Limited owns a Lodge situated at 23 Diggins Terrace Thredbo Village, New South Wales.

By making a booking to stay at the Lodge, you agree that these terms will apply to your booking.

1 Requests for Bookings

- (a) Requests for bookings by members will be prioritised over requests for bookings made by non members.
- (b) Requests for bookings by non members may be made using the website (<https://www.hahnenkamm.com.au/availability-bookings>).
- (c) Invoices relating to booking requests must be paid in full within seven days. Bookings will be confirmed following payment of the invoice.

2 Winter Period

- (a) The Winter Period is the period between and including the June long weekend and the October long weekend.
- (b) Requests for bookings for part weeks in the Winter Period will be accepted at the discretion of the Directors and/or the Lodge Manager.
- (c) Unless otherwise determined by the Directors, the following rules will apply in respect of cancellation of bookings in the Winter Period:
 - (i) If notification of cancellation of a booking or part thereof is received less than seven days before the commencement of the booking, the cost of the accommodation will be forfeited unless otherwise determined by the Directors.
 - (ii) If notification of cancellation of a booking or part thereof is received more than seven days but less than one month before the commencement of the booking:
 - a. the cost of the accommodation will be forfeited unless the booking is able to be re-allocated;
 - b. if able to be re-allocated, a cancellation fee of 10% of the cost of the accommodation will be applied.
 - (iii) If notification of cancellation of a booking or part thereof is received more than one month before the commencement of the booking a cancellation fee of 10% of the cost of the accommodation will be applied.
- (d) Bookings may not be changed (they will be treated as a cancellation and must be rebooked).

3. Summer Period

- (a) The Summer Period is the period between but not including the October long weekend and the June long weekend.
- (b) Bookings for the Summer Period may be for partial weeks.
- (c) Unless otherwise determined by the Directors, the following rules will apply in respect of cancellation of bookings or part thereof in the Summer Period:
 - (i) Subject to (ii) below, if notification of cancelation of a booking or part thereof is received less than one month before the commencement of the booking, a cancellation fee of 10% of the cost of the accommodation will be applied unless otherwise determined by the Lodge Manager.
 - (ii) If notification of cancelation of a booking or part thereof is received less than one month before the commencement of a booking during one of the following periods, a cancellation fee of 50% of the cost of the accommodation will be applied unless otherwise determined by the Lodge Manager:
 - a. the period between and including Good Friday and Easter Monday;
 - b. the period between 21 December and 5 January.
- (d) Bookings may be varied at the discretion of the Lodge Manager.

4 Use of the Lodge

- (a) Any damage to the Lodge or its facilities must be immediately reported to the Lodge Manager(s). Guests are responsible for the cost of repair of any damage caused or contributed to by any person included in the booking.
- (b) Rooms will be allocated at the discretion of the Directors and/or the Lodge Manager(s).
- (c) During the Winter Period, and any other period determined by the Directors and notified to members, the cost of the accommodation will include all breakfasts, and dinners six nights per week, and those meals will be served at times notified by the Lodge Manager(s). Guests are not permitted to access the kitchen area during the Winter Period.
- (d) During the Summer Period, the cost of the accommodation will not include catering. Arrangements for catering may be made with the Lodge Manager (at the Lodge Manager's discretion).
- (e) Access to the Lodge will be available from 12 noon on the day of commencement of the booking. The Lodge and the carpark must be vacated by 10.00 am. on the last day of the booking.
- (f) Keys of cars parked in the centre aisle are to be left with the Lodge Manager(s).
- (g) Bed linen and towels are provided for each incoming guest. On vacating the Lodge, guests are required to strip their beds and place the bed linen and towels as directed by the Lodge Manager.